



City of La Quinta

TO: Honorable Mayor and Members of the City Council

FROM: Edie Hylton, Community Services Director

DATE: February 4, 2014

SUBJECT: PLAYINLAQUINTA.COM WEBSITE UPDATE

On Saturday, January 18, 2014, the webserver that hosts the PlayInLaQuinta.com website went down unexpectedly. This 4-hour outage affected the tourism website and a number of other websites including the Humana Challenge. The technical staff at Graphtek Interactive responded to the outage immediately and oversaw the return of the webserver to its full capacity. Graphtek staff is currently researching additional redundancy measures to address any potential future outages. Additionally, Graphtek is exploring better ways to communicate outages with its clients in order to alert them when situations occur.

