

# City of La Quinta

TO: Honorable Mayor and Members of the City Council

FROM: Timothy R. Jonasson, P.E., Public Works Director/City Engineer

DATE: October 21, 2014

SUBJECT: PUBLIC WORKS DEPARTMENT REPORT FOR SEPTEMBER 2014

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1. The Eisenhower Drive/Calle Sinaloa roundabout project has been awarded a "Project of Merit Award" by the American Public Works Association (APWA). The Coachella Valley Branch of the Southern California Chapter of APWA is honoring 2013/2014 winners at their 4<sup>th</sup> Annual Vendor Show taking place at the Desert Princess Resort in Cathedral City on November 3, 2014. Staff's application emphasized how important resident input was to the success of the project as well as collaboration and outreach. Also highlighted was the center art piece representing La Quinta's history and marking the entrance to the historic La Quinta Cove.
2. Granite Construction completed cleanup from the September 8, 2014 storm by removing the silt and debris from the two retention basins that take stormwater from the southbound lanes of Washington Street south of Avenue 47. This restored the design capacity for both basins in the event of another storm.
3. On September 16, 2014, Council approved a budget of \$350,000 for cleanup and repairs that were necessary after the September 8, 2014 storm. The City's expenditures including staff overtime to date total approximately \$290,000 for a variety of tasks, including: street sweeping, debris removal, traffic control, sinkhole repairs, storm drain work, and retention basin restoration. Maintenance staff continues to survey areas throughout the City to determine if any require additional cleanup or repair work and anticipates any needed work will be completed over the next couple of weeks. In addition, staff is investigating other storm-related damage including two bridges, Washington Street (north of Channel Drive) and Highway 111 (by the Cliffhouse), as well as restoration of the outside (number two) northbound lane that appears to be failing on Eisenhower Drive between Avenida Fernando and Coachella Drive.

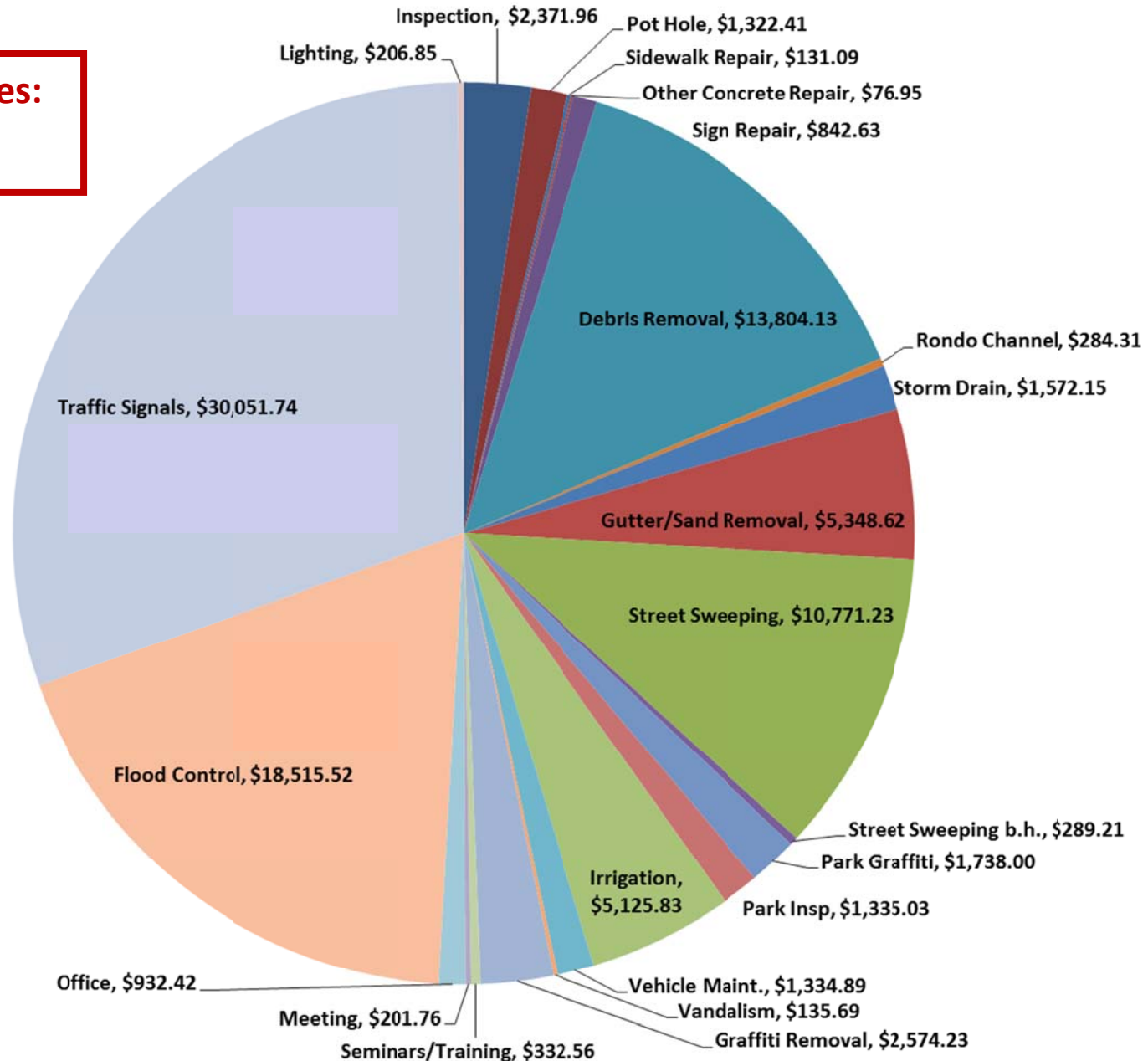
4. For the month of September 2014, the total for all maintenance expenditures recorded in GORrequest was \$99,299 with traffic signals, flood control, debris removal and street sweeping being among the highest tasks in terms of cost. Public Works maintenance workers recorded 1,442 task hours associated with this work. A detailed breakdown of tasks and associated costs is presented in the attached pie chart (Attachment 1).
5. Residents continue to submit Customer Satisfaction Surveys through the GORrequest system. Public Works received six surveys in the month of September 2014, with residents commenting on staff's effectiveness, responsiveness and courtesy relative to handling reported issues (most rate staff as superior, good and exceeded expectations). The surveys are provided as Attachment 2.
6. The contractor for the La Quinta Wellness Center project is remodeling the interior of the building. The Center is closed and will remain closed for the remainder of construction. The project is scheduled to be completed by early 2015.
7. The contractor for the Fiscal Year 2014/2015 Slurry Seal Project is crack sealing and removing pavement legends. Slurry operations are commencing this Friday and will run through November 4, 2014. Work at Highway 111/Washington Street will be done at night with adjacent intersections being placed in flash red as a safety precaution. Restriping will be completed by the end of November 2014. Attachment 3, showing the schedule of work, will be posted on the City's website and Facebook page.
8. The SilverRock Golf Course Restoration Project is scheduled to be complete by the end of October 2014.

Attachments:

1. Total Maintenance Cost for September 2014 pie chart
2. GORrequest surveys for September 2014
3. Slurry Seal Project Schedule

# Total Maintenance Cost September 2014

**Total Expenditures:  
\$99,299.21**





## ATTACHMENT 2

### Customer Satisfaction Survey Details 09/01/2014 to 09/30/2014

Request: 10255	Survey Entered: 09-02-2014   Request Entered: 08/08/2014   Closed: 08/21/2014   Days Open: 13 Topic: Dust Control - 1028
Employee: Ed Wimmer	Customer: Anne Lucas
Description:	Ms. Lucas is complaining about the dust coming from Andalusia. Says it's really heavy and she gets a lot of it given at her home and pool given she lives at the corner of Avenue 60 and Monroe in Trilogy. Ms. Lucas indicates she has called the dust control number on the sign, but there is no response or just security answers. Would like the dust issue addressed and also had questions about some of the landscaping in the area. Can someone call her or email her with information or status please.
Reason Closed:	Contacted Ms. Lucas to discuss fugitive dust from Andalusia. I will be meeting with Chris King, Andalusia Project Manager, to review the current status of the long-term stabilization for Andalusia both onsite and offsite (Ave.60 parkway). If needed, Andalusia might need to apply chemical stabilization. Ed - please contact Ms. Lucas regarding her questions of the future offsite street / landscaping improvements on the north side of Ave. 60 adjacent to Andalusia.
Employee Effectiveness: Response Times: Employee Courtesy: Expectations Met:	Superior Superior Superior Met

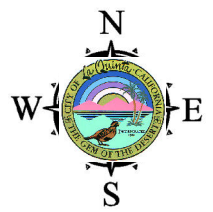
Request: 10536	Survey Entered: 09-01-2014   Request Entered: 08/25/2014   Closed: 08/25/2014   Days Open: 0 Topic: Graffiti Removal (Right-of-Way) - 1071
Employee: James Lindsey	Customer: Cindy Klinger
Description:	Photo submitted
Reason Closed:	Work done
Employee Effectiveness: Response Times: Employee Courtesy: Expectations Met:	Superior Superior No answer Exceeded

Request: 10537	Survey Entered: 09-03-2014   Request Entered: 08/25/2014   Closed: 08/27/2014   Days Open: 2 Topic: Graffiti Removal (Right-of-Way) - 1071
Employee: James Lindsey	Customer: Cindy Klinger
Description:	Photo submitted
Reason Closed:	completed
Employee Effectiveness: Response Times: Employee Courtesy: Expectations Met:	Superior Superior No answer Exceeded

Request: 10605	Survey Entered: 09-15-2014 Request Entered: 08/28/2014 Closed: 09/08/2014 Days Open: 11 Topic: Radar Trailer
Employee: Ed Wimmer	Customer: EDELMIRA LA ROSE
Description:	I live in the corner of Victoria Dr and Adams St. Today 8/28/2014 at approximately 7:30am, there was a six pile up speeding car accident with 3 injuries reported. About a month ago I submitted a request due to another speeding car accident at night and we got some response. But it seems to be that SPEEDING is a BIG factor in these accidents. School is back in session, with so many transfer students into our boundary schools and young first time drivers, another accident is sure to happen. Thank you for your time and look forward to another quick response.
Reason Closed:	This location was added to the radar trailer deployment list to address the concerns of the residents. A request will also be sent to the Police Department to target this area for speed enforcement. The resident was contacted and informed of the actions by the City to address her concerns.
Employee Effectiveness: Response Times: Employee Courtesy: Expectations Met: Comments:	Good Good Good Met Quick response.

Request: 10649	Survey Entered: 09-09-2014 Request Entered: 09/01/2014 Closed: 09/02/2014 Days Open: 1 Topic: Graffiti Removal (Right-of-Way) - 1071
Employee: James Lindsey	Customer: Jill Huettner
Description:	Graffiti on old Fresh and Easy building and the Opus Bank in Old Town. Used Kilz to cover red paint. Taped area off and covered in white paint matched perfectly.
Reason Closed:	completed
Employee Effectiveness: Response Times: Employee Courtesy: Expectations Met:	Superior Superior No answer Exceeded

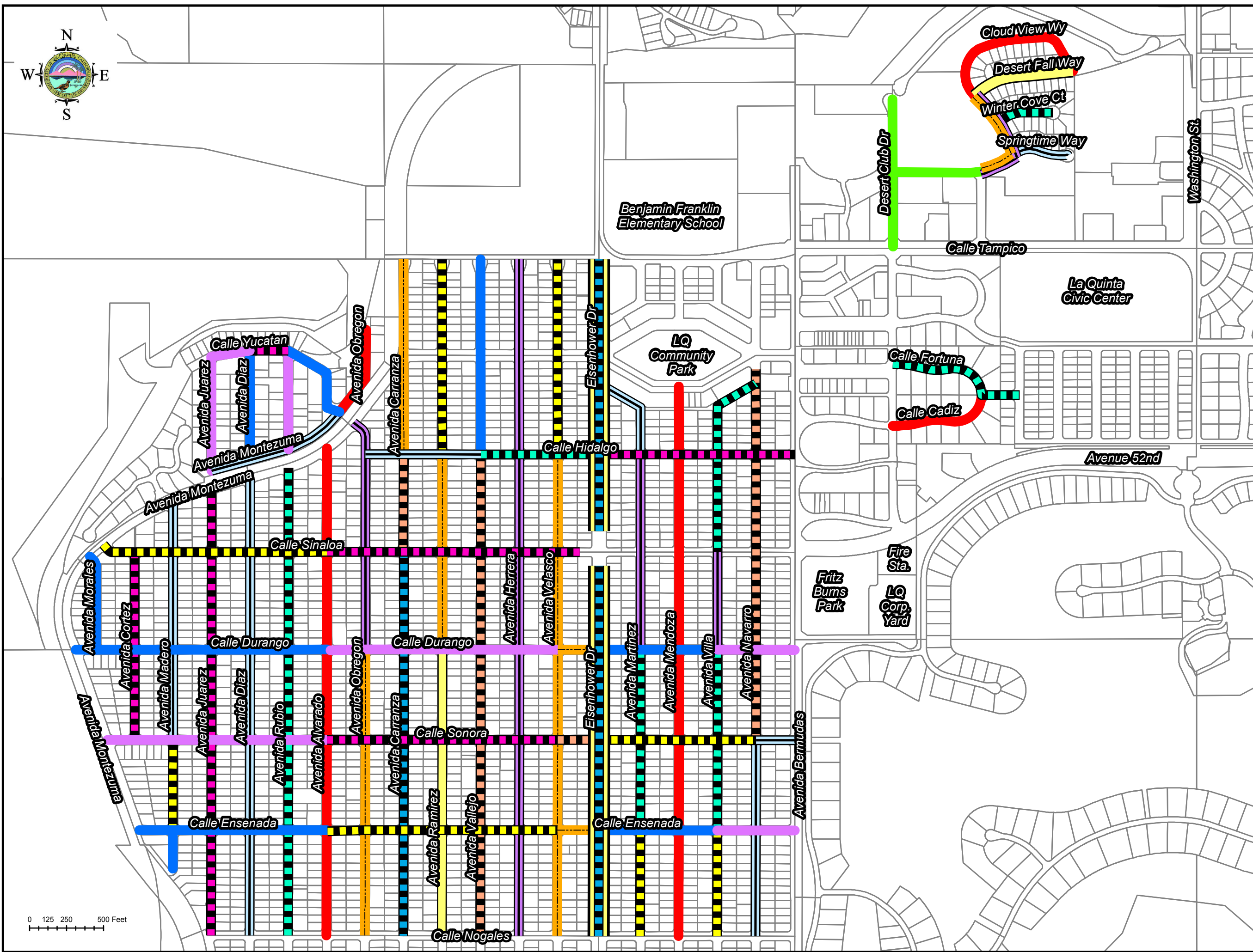
Request: 10981	Survey Entered: 09-29-2014 Request Entered: 09/27/2014 Closed: 09/29/2014 Days Open: 2 Topic: Debris/Litter Removal/Right of Way Maint - 1011
Employee: James Lindsey	Customer: Kay Wolff
Description:	Tree blocking intersection of Ensenada and Madero. Big time.
Reason Closed:	Job done
Employee Effectiveness: Response Times: Employee Courtesy: Expectations Met: Comments:	Superior Superior No answer Exceeded It was removed by 9:00 a.m. Great!



# ATTACHMENT 3

## FY 2014 - 2015A Slurry Seal Pavement Management Plan

- Legend:**
- Date
  - Oct. 17 - Friday
  - Oct. 19 - Sunday  
Nightwork at  
HWY 111 & Washington St.
  - Oct. 20 - Monday  
Nightwork at  
HWY 111 & Washington St.;  
Desert Club & Springtime Wy.
  - Oct. 21 - Tuesday
  - Oct. 22 - Wednesday
  - Oct. 23 - Thursday
  - Oct. 24 - Friday
  - Oct. 27 - Monday
  - Oct. 28 - Tuesday
  - Oct. 29 - Wednesday
  - Oct. 30 - Thursday
  - Oct. 31 - Friday
  - Nov. 3 - Monday
  - Nov. 4 - Tuesday



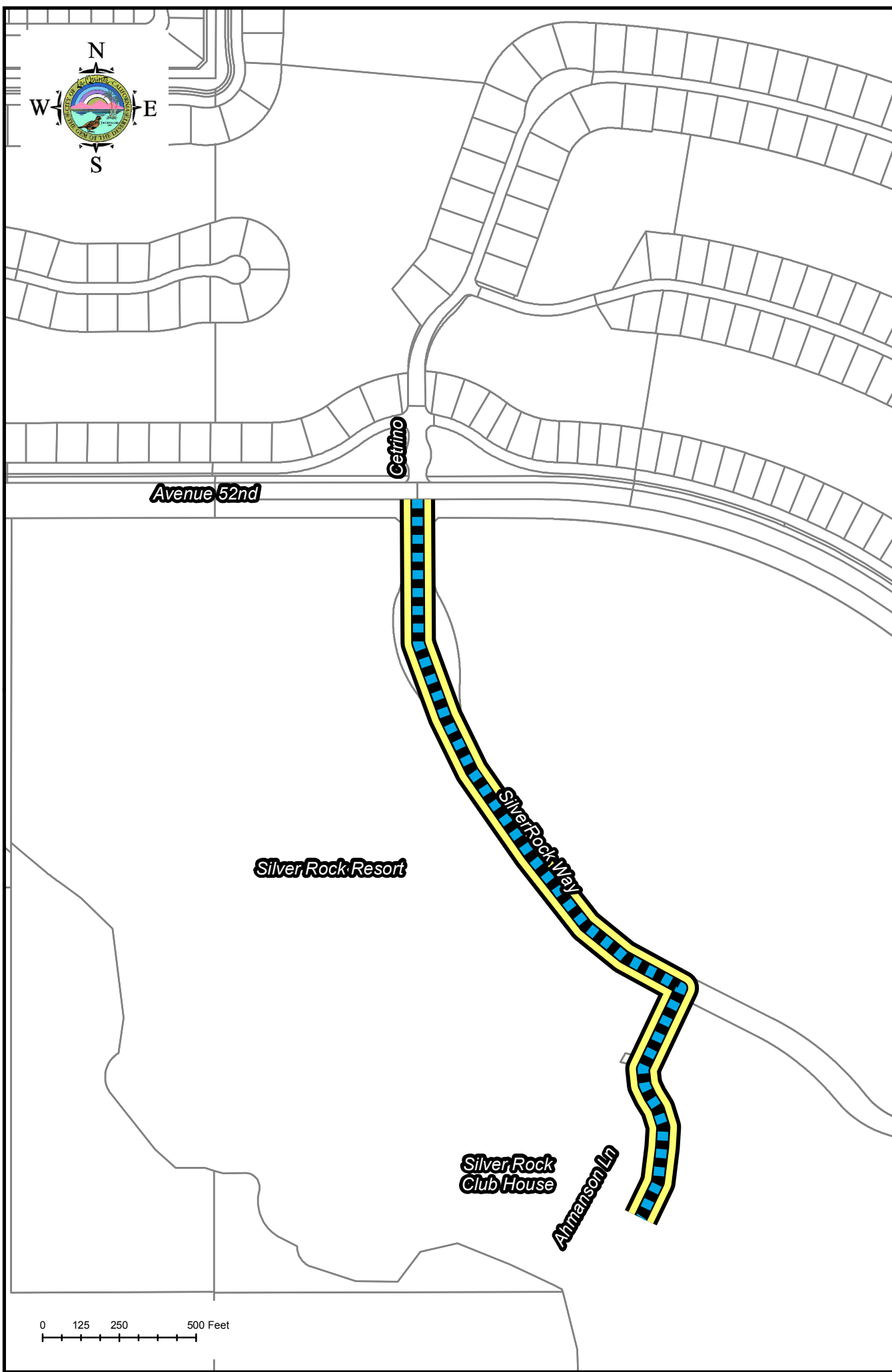
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Public Works Dept  
Project Contact:  
Leonard St. Sawyer  
Construction Manager/  
Inspection Supervisor  
(760) 275-2143

GIS Contact:  
Daniel Valenzuela,  
PW Inspector  
do@la-quinta.org  
(760) 777-7096  
Oct. 15, 2014







**ATTACHMENT 3**

**FY 2014 - 2015A  
Slurry Seal  
Pavement  
Management Plan**

**Legend:**

- █ **Oct. 17 - Friday**
- █ **Oct. 19 - Sunday**
- Nightwork at  
HWY 111 & Washington St.**
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