

City of La Quinta

TO: Honorable Mayor and Members of the City Council

FROM: Timothy R. Jonasson, P.E., Public Works Director/City Engineer

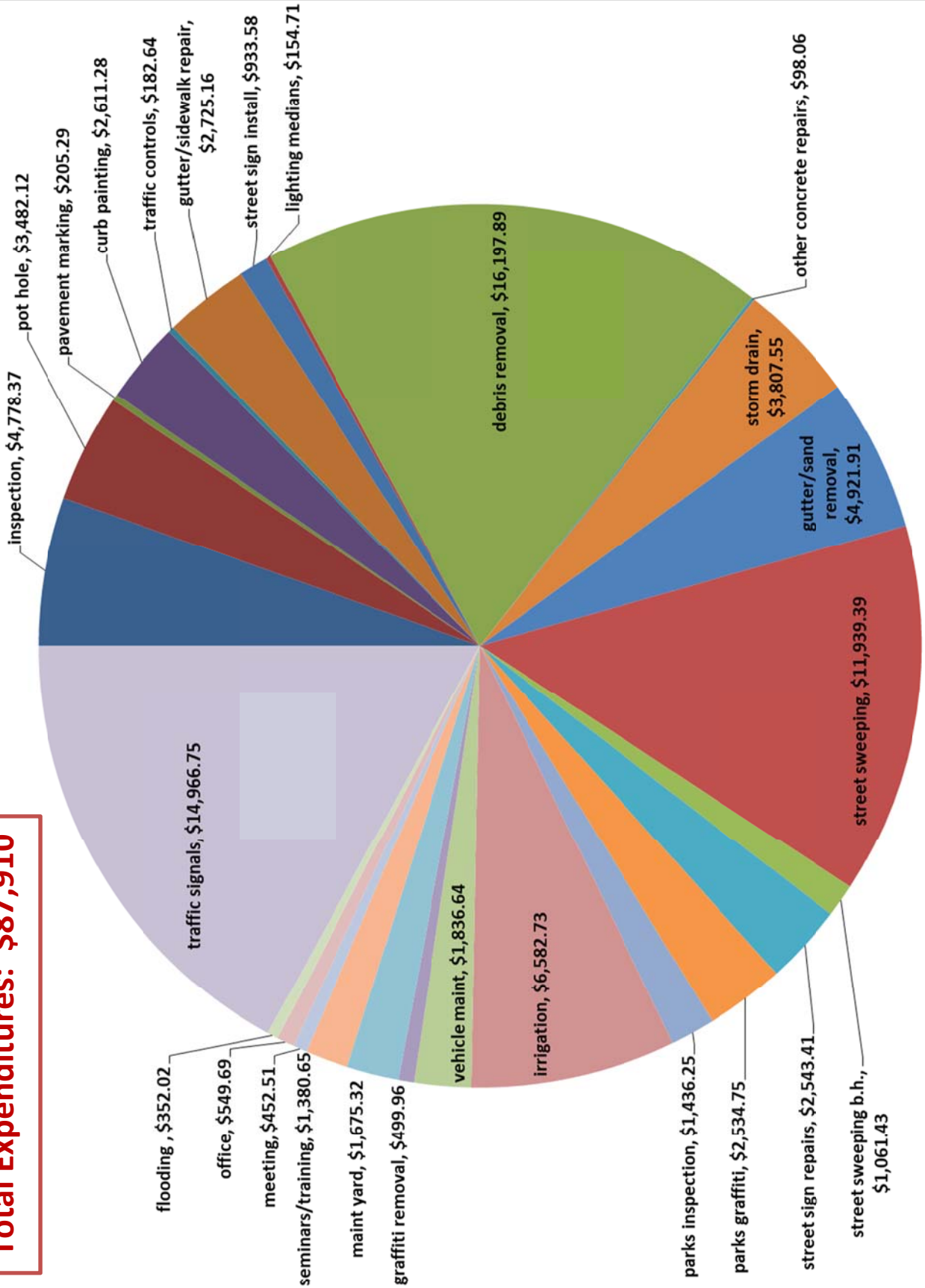
DATE: November 18, 2014

SUBJECT: PUBLIC WORKS DEPARTMENT REPORT FOR OCTOBER 2014

1. Staff is advising the La Quinta community of the Federal Emergency Management Agency's (FEMA) release of revised flood insurance maps. These maps are important because they show areas in La Quinta that are designated as being within 100-year and 500-year floodplains. Homeowners within the 100-year floodplain may be required to carry flood insurance by their mortgage company. And, normally, flood insurance is optional for homeowners with homes within the 500-year floodplain. Staff is getting the word out via the City's website, Facebook, a press release, and email. Comments are due to FEMA by November 30, 2014.
2. The City turned in its National Pollutant Discharge Elimination System Annual Report to Riverside County for inclusion in the report that goes to the Regional Water Quality Control Board in January 2015. The report catalogs the inspection of construction and private development projects as well as industrial and commercial sites within the City that fall under the Regional Board's jurisdiction. The report also lists any illicit discharges during the past year and documents staff training in water quality.
3. The Southern California Chapter of the American Public Works Association announced that the City will be receiving an award for its Student Outreach Program. The Public Works Department will be recognized for winning a "2014 Public Works Awareness" award at the Association's Annual Awards Luncheon taking place December 11, 2014 in Lakewood, California. A total of 15 students from various Coachella Valley high schools completed the program with 25 to 30 hours of volunteer service and instruction in the public works field.
4. For the month of October 2014, the total for all maintenance expenditures recorded in GORquest was \$87,910 with debris removal, traffic signals, and

Total Maintenance Costs October 2014

Total Expenditures: \$87,910

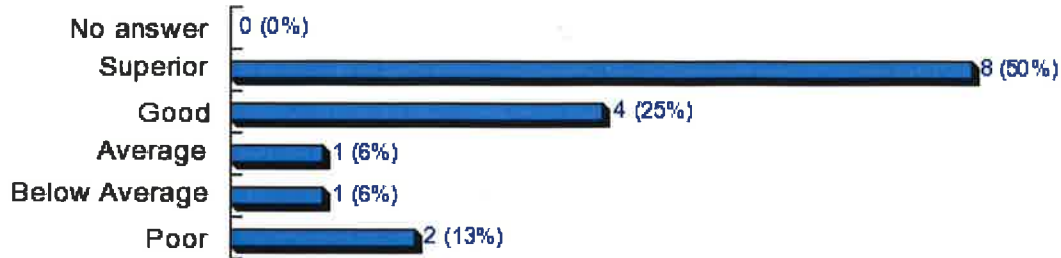


Customer Satisfaction Survey Results
For Date Period From 10/01/2014 Through 10/31/2014

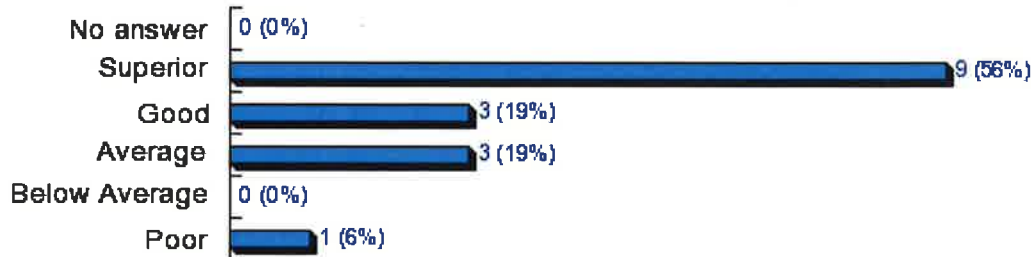
DEPARTMENT REPORT: 5

16 Surveys filled out this time period. 108 Requests closed this time period with 41 surveys sent.

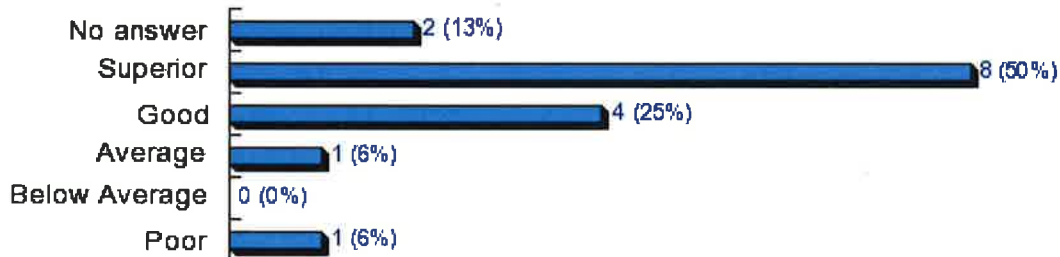
Employee Effectiveness



Time to Respond



Employee Courtesy



Expectations Met

