



The Community Development Department represents one of six City departments. The hub of the department is the Customer Center. The Customer Center provides all development related services in one location including building permits, building inspections, housing services, plan checking, planning permits, and other general permit services. The Community Development Department consists of the Planning, Housing, Building, Animal Control, and Code Compliance Services.

CUSTOMER CENTER

The Customer Center serves as a one-stop shop for La Quinta residents. The City of La Quinta Customer Center is the central location for obtaining permits for planning, building, engineering, garage sales, and special events. The Customer Center assists customers through the permitting process from initial questions and pre-application meetings through inspections and final certificate of occupancy.

<p>DEPARTMENT HIGHLIGHTS</p> <ul style="list-style-type: none"> Garage Sale Permits can be purchased online.  Business Licenses can now be obtained at the City's Customer Center. Animal Control & Code Compliance are now using the City's new permitting software TRAKit.  	<table border="1"> <tr> <td>1,609 Phone Calls Received</td> <td>276 Total Applied Permits</td> </tr> <tr> <td colspan="2" style="text-align: center;">25 Projects Applied For</td> </tr> <tr> <td colspan="2" style="text-align: center;">5 Projects Approved</td> </tr> <tr> <td>858 Total Customers Served at the Permit Center Counter</td> <td>642 Total Issued Permits and Licenses</td> </tr> </table>	1,609 Phone Calls Received	276 Total Applied Permits	25 Projects Applied For		5 Projects Approved		858 Total Customers Served at the Permit Center Counter	642 Total Issued Permits and Licenses	  
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The Planning Division works with residential and commercial property/business owners and developers to ensure development in the City is constructed consistent with the City's goals and policies.

Planning Activity—Major Projects

Staff is working with developers and owners on the following future project:

- **Villas at Indian Springs** - Proposed development includes the construction of 15 single-family homes located off of Jefferson Street and Palm Circle Drive.

Administrative Permits

Includes sign applications, temporary use permits, minor use permits, final landscaping plans.. Etc.

Entitlement Permits

Includes site development permits, conditional use permits, subdivision maps, etc.

Submitted Applications		
Year	2015	2014
April	7	15
Year To Date	23	54

Submitted Applications		
Year	2015	2014
April	4	1
Year To Date	23	11

The Building Division administers all building permit applications and plans for compliance with requirements established in the entitlement process, La Quinta Municipal Code, and all currently applicable California Building Standards Codes.

Building Permits Submitted		
Year	2015	2014
April	232	184
Year To Date	751	527

Building Permits Issued		
Year	2015	2014
April	188	158
Year To Date	670	526

Building Inspections		
Year	2015	2014
April	855	489
Year To Date	3,140*	1,648

Building Activity

- A building permit was issued for the demolition of the former **Simon Motors Auto Dealership** complex, located at the southwest corner of Highway 111 and Simon Drive. The Building Division has received building permit applications from **IN-N-OUT Burger** and **Aldi Grocery** for this location.
- Two building permits were issued for tenant improvements for **"Jersey Mikes"** located at the Pavilion at La Quinta Commercial Center at the northeast corner of Highway 111 and Adams Street and **"Dickey's BBQ Pit Restaurant"** located at Komar Desert Center at the southeast corner of Costco Drive and Highway 111.

*Inspection totals from 2015 reflect total amount of individual inspections performed versus 2014 totals, which indicate the amount of inspection sites visited.



PLANNING

BUILDING

Animal Control

The Animal Control Division provides field services responding to reports of stray, lost/found, and injured animals in distress and transports them for medical treatment and shelter when needed, seven days a week.

Open Cases		
Year	2015	2014
April	113	110
Year To Date	451	396

Closed Cases		
Year	2015	2014
April	101	109
Year To Date	389	389

ANIMAL CONTROL ACTIVITY
<ul style="list-style-type: none"> ◆ 22 Animal Impounds ◆ 90 Animal Violations Processed <p>(includes Dogs at Large, Animal Welfare Check, Dog License)</p>



Code Compliance

The Code Compliance Division addresses numerous issues including abandoned vehicles, property maintenance, health & safety, building code compliance, zoning, substandard housing, and other topics that can have an adverse impact on residential and commercial neighborhoods in the City.

Open Cases		
Year	2015	2014
April	61	222
Year To Date	596	788



Closed Cases		
Year	2015	2014
April	48	199
Year To Date	524	726

CODE COMPLIANCE ACTIVITY
<ul style="list-style-type: none"> ◆ 14 Completed Code Inspections <p>(Includes Home Occupation and Pool Draining Inspection).</p>

ANIMAL CONTROL / CODE COMPLIANCE

