# **POWER POINTS**

# CITY COUNCIL MEETING

MARCH 5, 2024





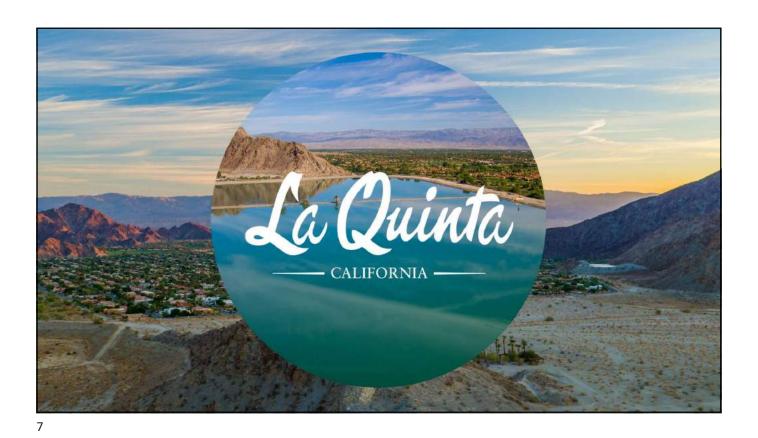






City Council Meeting
March 5, 2024

P1 – Proclamation Recognizing Riverside County
Sheriff's Sergeant Ben Ramirez on his Retirement



City Council Meeting
March 5, 2024

P2 – Visit Greater Palm Springs Update from
President and Chief Executive Officer Scott White



# ANNUAL UPDATE PREPARED FOR THE CITY OF LA QUINTA



9

#### PRIORITY AREAS OF FOCUS

#### **Grow Tourism Economy**

- Leisure Marketing Domestic & International
- Attract New Meetings, Conventions & Events
  - o Develop Demand for Need Periods, Leisure & Group
- Develop Research / Measure Impact & Effectiveness
- Vacation Rentals
  - o Educate Community & Homeowners
  - Develop Best Practices

#### **Regional Collaboration**

- Grow Air Service & Support New Transportation Options
- DEI, Sustainability, Accessibility, Cultural Heritage
- Workforce Development / TEAM GPS
- Diversify Regional Economy
- Advocacy



# DESTINATION MARKETING

\_\_

#### DESTINATION MARKETING OVERVIEW **Destination Marketing** encompasses advertising, **AWARENESS** brand development, website and social media, content creation, communications and public relations. **INTEREST** From awareness to purchase; the strategic marketing CONSIDERATIO plan has a multimedia approach across various platforms and target demographics. INTENT Getaway: LA/Orange County, San Diego, San Francisco, Phoenix, Las Vegas EVALUAII Vacation: Seattle, Portland, Salt Lake City, Chicago, New York, PURCH Boston, Dallas, Minneapolis, Denver, Dallas, Atlanta, Austin, Boise, Eugene, Houston, Washington DC, Indianapolis, Kansas City, St. Louis, Omaha International: Canada (Vancouver, Calgary, Edmonton, Toronto, Winnipeg); UK & Ireland; Mexico; Germany; France; Australia

#### 2023 MARKETING HIGHLIGHTS

25B+ total impressions generated



628.6K

partner referrals



145.9M

digital advertising impressions



1.9M

television spots



9M+

social video views



3.3M

website sessions

13

#### INTERNATIONAL CAMPAIGN: UK/IRELAND























276K clicks









#### PUBLIC RELATIONS/TRADE REPRESENTATION



UNITED STATES
Full-Time Rep
MMGY NJF PR



UNITED KINGDOM Full-Time Rep Finn Partners



FRANCE
Full-Time Rep
MN'O
Organisation



GERMANY Full-Time Rep Msi



AUSTRALIA Full-Time Rep Gate 7 – Visit CA



CHINA
Ad-Hoc Projects
Aviareps – Visit CA



INDIA Ad-Hoc Projects Sartha Marketing – Visit CA



SOUTH KOREA Ad-Hoc Projects Aviareps – Visit CA



JAPAN
Ad-Hoc Projects
Connect Worldwide –
Visit CA



SCANDINAVIA
Ad-Hoc Projects
Atlantic Link –
Visit CA

15

#### 2023 SUBSIDIZED MARKETING CO-OP PROGRAMS



7.2B +

total impressions generated



19 total partners (digital, billboard, tv)



16M digital advertising impressions



116K television spots



7.2B television impressions



















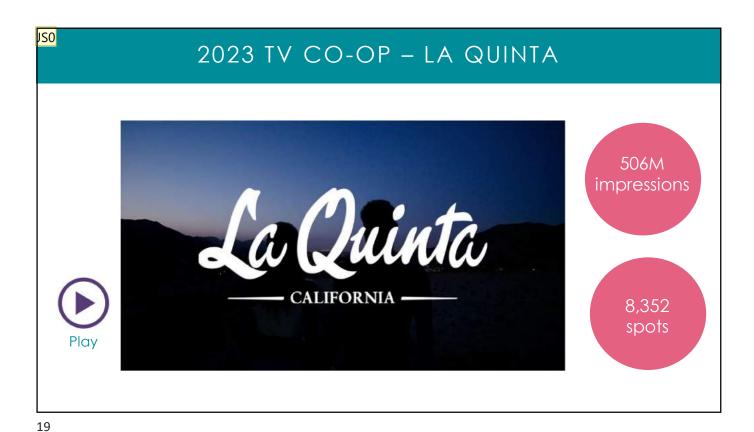




#### SUMMER CAMPAIGN

#### SUMMER CHILL CAMPAIGN MAY – AUGUST

- Annual Summer Chill campaign runs from May – August.
- Includes summer television co-op, updated digital and social media advertising, content marketing, out-ofhome, and streaming radio.
- The Summer Eats Pass will return this year in June, immediately following Greater Palm Springs Restaurant Week, to support local restaurants from June through Labor Day weekend.



#### 2023 SUMMER SOCIAL CAMPAIGN

2.4M impressions

495K video views

12K+ engagements

Led to a **2.3K follower increase** on Instagram









#### NEW BRAND CAMPAIGN

VGPS engaged a new agency – Starfish – and retained SMARInsights to test the proposed creative ideas

Tested three new concepts for updated brand campaign

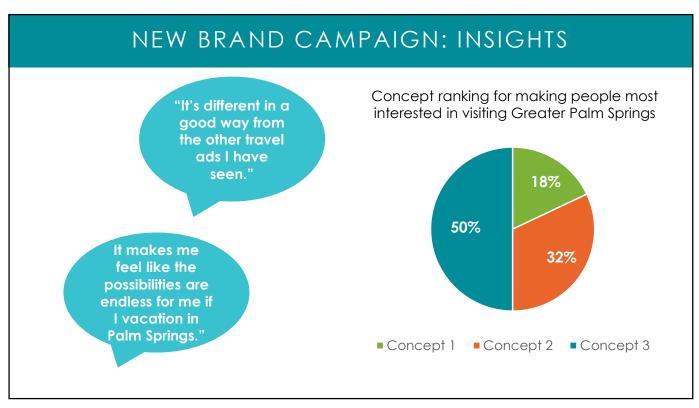
- 1,419 surveys
- ages 25+
- HHI of at least \$75K

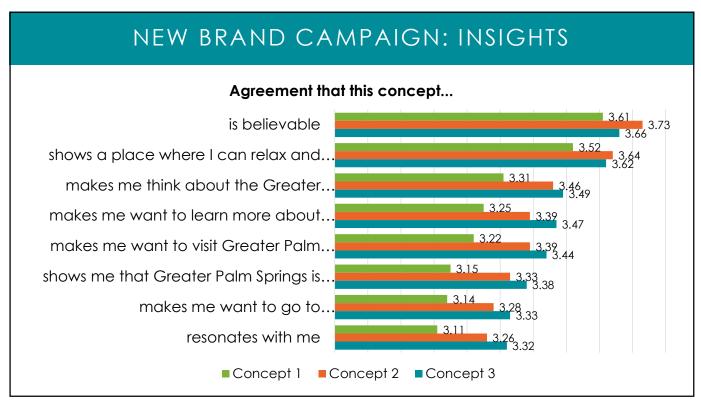
#### Markets tested:

Los Angeles, San Diego, San Francisco Phoenix and Scottsdale Portland and Seattle Chicago, Dallas, Denver, Minneapolis Atlanta and New York Toronto and Vancouver



23









TARGETING NEED PERIODS - LA QUINTA **Definite Contracted Room Nights** 14,000 The VGPS sales team is focused on 12,018 12,000 finding **business** for important need periods: 10,000 • Early January 8,000 • Midweek of Coachella 6,000 • Summer • Fall (September/December) 3.571 4,000 1,898 2,000 0 **■** 2022 **■** 2023 **■** 2024

#### AIR SERVICE DEVELOPMENT STRATEGIES

- 1. Grow year-round service to major hub airports
- 2. Extended seasons for key hub routes
- 3. Pursue new seasonal nonstop markets
  - New Non-Stop Service to NY on Alaska
- 4. PSP Expansion gather support from Airlines for international service
  - Mexico
  - o Additional Canadian Markets
  - o Europe / London



29

#### KEY 2023 AIR SERVICE STATS



**3.23M** total number of passengers

**1.75M** 2013



4.2M total seats

**2.1M** 2013



77% average load factor



+7.7% OVER 2022 increased seat capacity

PASSENGERS AND SEATS REPRESENT INBOUND AND OUTBOUND







#### RESIDENT SENTIMENT: VACATION RENTALS

72% of voters in the Coachella Valley feel favorably about short-term rentals in their city.

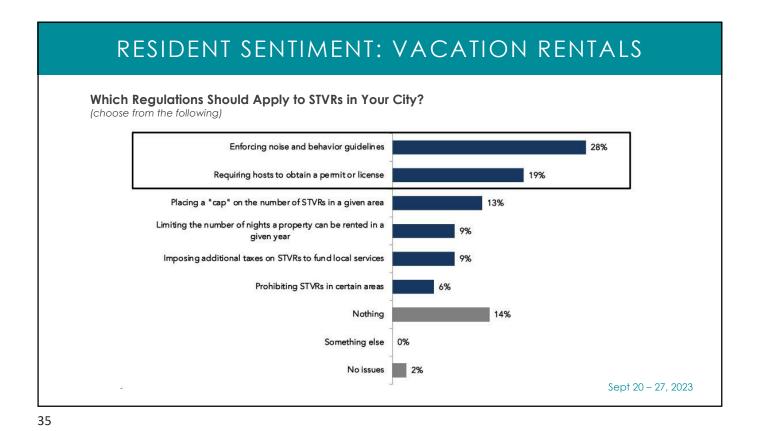
...in La Quinta it's 76%

Increases to 85% if short-term rentals helped address their top priority

1) Fixing homelessness	
2) Protecting community from crime & drugs	
3) Creating more affordable housing	
4) Reducing the cost of living	

Sept 20 – 27, 2023

38% 37% 31%



#### VACATION RENTAL ADVERTISING





- STVR integrated into destination-wide campaigns.
- Dedicated programs include dedicated digital, social, and native advertising including VGPS international campaign.
- Upcoming campaigns for 2024 include VBRO, Sunset Magazine, AdTheorent, Clicktivated, Undertone, and more.



#### VRBO SUMMER CAMPAIGN













Resulted in \$17.5M+ in future bookings for vacation rentals in our destination

 Campaign resulted in \$1.35M in gross bookings and 2,500+ room nights for the City of La Quinta



37

#### WORKFORCE DEVELOPMENT

- Careers in Hospitality campaign
- OneFuture Coachella Valley partnership
- Youth organizations and school districts
- Young Hospitality Champions Network
- Micro-internship program
- Research study on Coachella Valley hospitality workforce

#### ADVANCING OUR WORKFORCE

















39



#### **Emerging Leaders Certificate**

6 half-day (4 hour) classes:

- · employee engagement
- leadership essentials
- · authentic leadership
- emotional intelligence
- · values & ethics
- challenges of leadership

98 GROUP PARTICIPANTS



goTEAMgps.com

GPS Tourism Foundation Scholarships are available.

#### CHAMPIONS OF HOSPITALITY AWARDS GALA



Thank you, City of La Quinta for recognizing your nominees and winners!

October 30, 2023

- More than 650 attendees
- Raised more than \$90,000 through sponsorships, silent auction, and donations; thank you!
- Awarded \$24,000 in scholarships to students from across the Coachella Valley
- Congratulations to this year's winners!

41

# ECONOMIC DIVERSITY DEVELOPMENT

- Update JPA Agreement
- Finalizing engagement with a firm to develop a regional economic diversity recruitment brand, communications strategy and website
- Promoted Davis Meyer to Vice President of Government Relations and hired Sean Smith as Director of Economic Development
- Working on RFP for Strategic Plan
- Interviewing advocacy firms





#### **CONTACT**

Scott White, President & CEO | 760-969-1302

Colleen Pace, Chief Sales & Marketing Officer | 760-969-1347

43







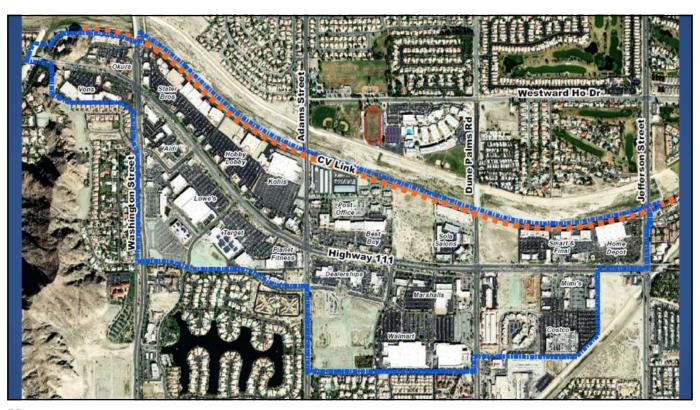


City Council Meeting
March 5, 2024
S1 - Highway 111 Specific Plan:
Transportation Update

### Introduction

The Highway 111 Vision seeks to address connectivity, pedestrian- and bicycle-friendliness, transit, green infrastructure, economic development, and the retrofitting of the existing suburban fabric.

49



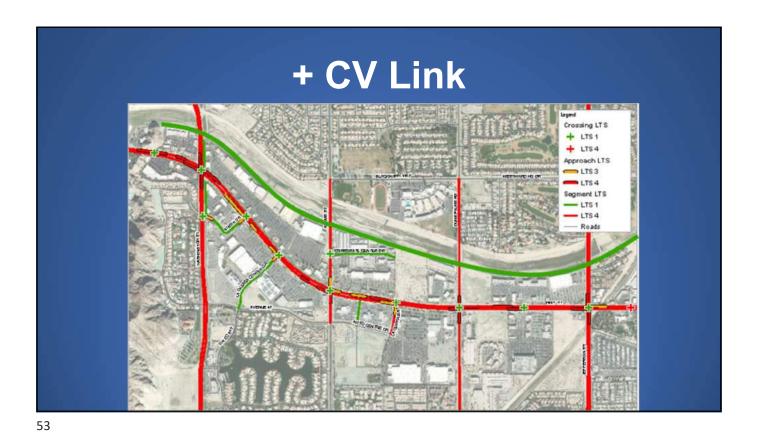
# **Planning Efforts**

Contract adopted in Sept 2020 to further implement the Vision, consisting of four phases:

- 1. Form Based Zoning Code Assessment and Sample Code
  - ✓ Completed
- 2. Corridor Roadway Design Concept
  - ✓ Draft Complete
- 3. Engineered Plans, Specs and Estimates
  - ✓ Not yet initiated
- 4. Highway 111 Specific Plan
  - ✓ In progress

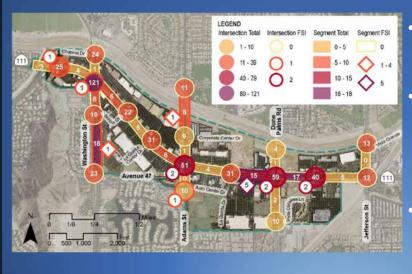
51

# Level of Traffic Stress Level of Traffic Stress Lovel of Traffic Stre



Used Historic Counts & Big Data to Assess Conditions
 Mostly LOS D or better, even during peak hours
 2045: LOS F/E at Washington, Adams, Jefferson

# **Collision History**



- Crash Analysis by Segment and intersection
- 25% of City crashes are on Hwy 111
  - 40% of fatal crashes
  - 50% of ped crashes
- Data reinforces need to lower speeds and protect pedestrians

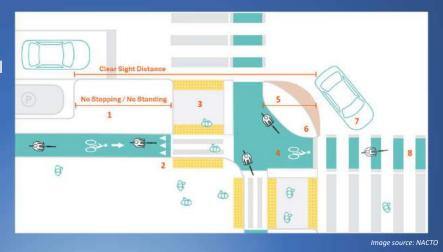
55

# **Safety Focus**

- Most frequent collision type and primary collision factor: "Rear End" attributed to "Unsafe Speed"
  - 20% of Citywide collisions
  - 33% of Highway 111 collisions
- "Rear End" collisions and "Unsafe Speed" are more common on Highway 111 than citywide
- Safety Focus: reduce vehicle speeds and rear-end collisions on the Highway 111 corridor and protect pedestrians

# **Protected Intersections**

- Physically separate bicycles and cars
- Increase comfort and safety for people of all ages and abilities
- Reduce high-speed motor vehicle turns
- Improve sightlines
- Reduce conflict exposure time for bicyclists and pedestrians at intersections



57



## Roundabouts

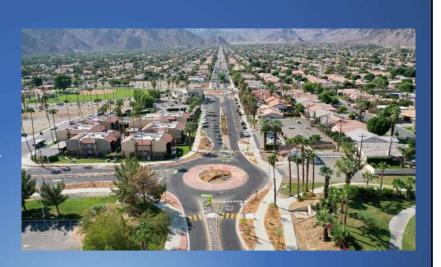
Roundabouts create safety because traffic is moving more slowly through the intersection. They create fewer, less severe conflict points and reduce the number of crashes.

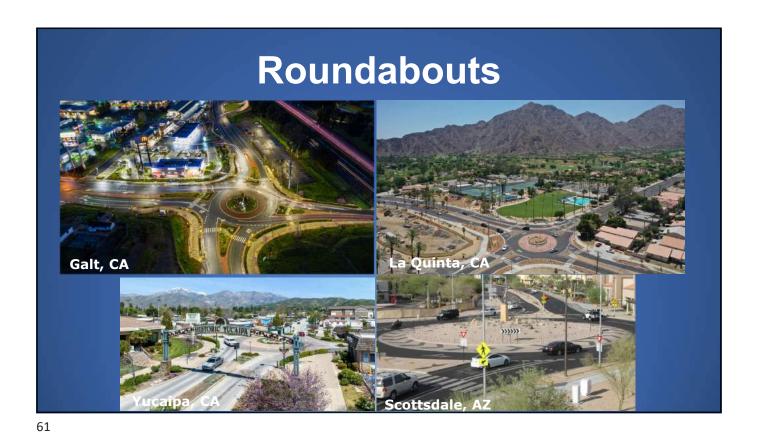


59

### Roundabouts

- Reduce fatal and injury crashes by 78% compared to signalized intersections (FHWA)
- Increase mobility and comfort for pedestrians crossing the street
- Longer service life, less cost and maintenance over time than traffic signals
- Continuous movement for decreased delays and queues which reduce greenhouse gas emissions.





Phase 2
Alternatives

- Option 1 Selected for Hwy 111

 Road Diet on Adams Street

IntersectionOptions

#### OPTION 01

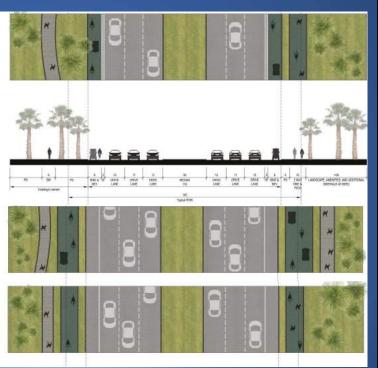
Lane narrowing to allow for Class II Bike/NEV lanes on street. Class I bike/ped facility as the Cultural Trail on the north side.

#### OPTION 02

Accommodation for NEVs with a two-way bike/NEV trail with a separate sidewalk on both the north and south sides. The existing meandering sidewalk may be preserved in some locations.

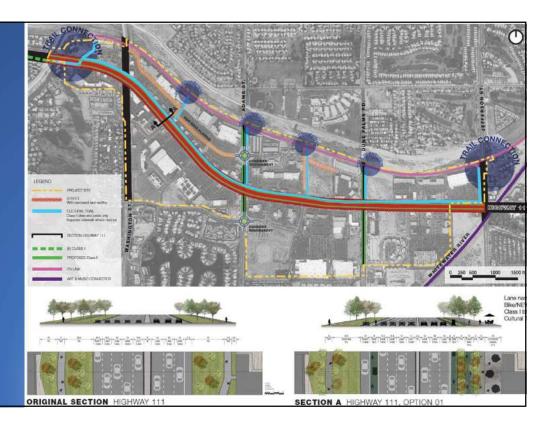
#### OPTION 03

Class I two-way bike/ped facilities on both north and south sides. The existing meandering sidewalk on the south side may be retained as a separate facility or improved to a 10'min bike/ped facility. No accommodation for NEVs.



#### Phase 2 Plan View

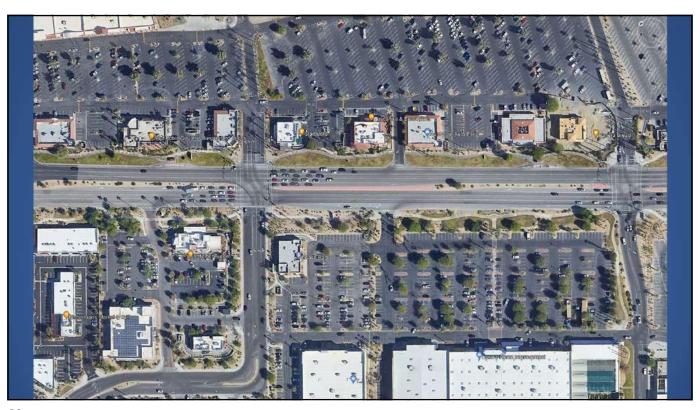
- Connections to CV Link
- Cultural Trail
- Internal Streets
- Adams Street

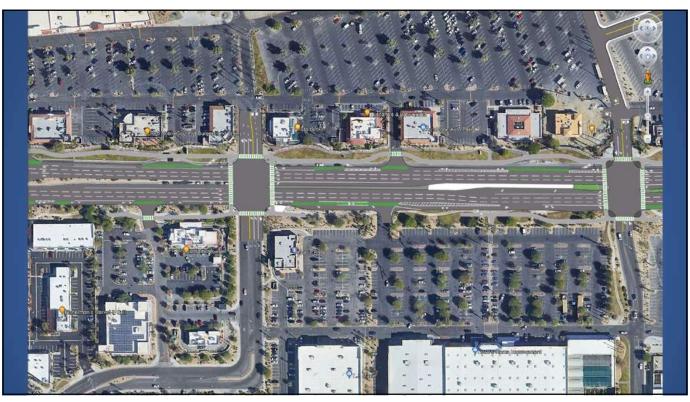


63









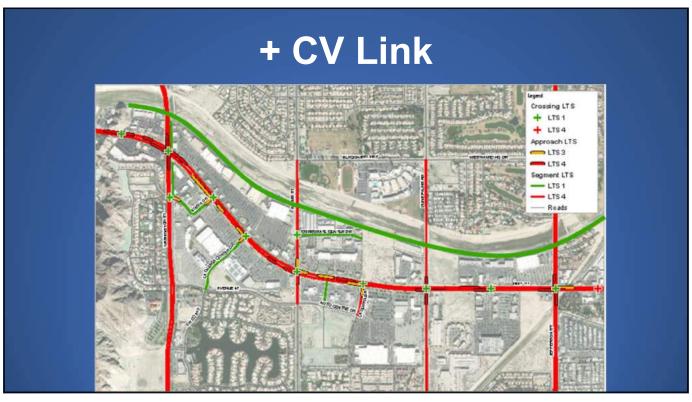














### **Traffic Operations**

- Option to revalidate conditions prior to design (2024/2025 counts)
- Adams Roundabouts: LOS A
- Adams Signal + Lane Reconfiguration: LOS D
- Protected Intersections on Hwy 111: LOS Unchanged
- Reduction in Hwy 111 Turn Lanes: LOS D or better

75

### **Safety Benefit**

- Reduced Lane Widths → Reduced Speed
- Protected Intersections Improve Ped/Bike Visibility, Reduce Exposure (Crossing Distance, Vehicle Speed)
- · Lane Reduction on Adams rebalances Street
  - · Restore space for other modes across Wash
  - 26 43% Crash Reduction
- Roundabouts on Adams Slow Vehicles
  - 35 67% Crash Reduction
  - 90 100% Fatal Crash Reduction





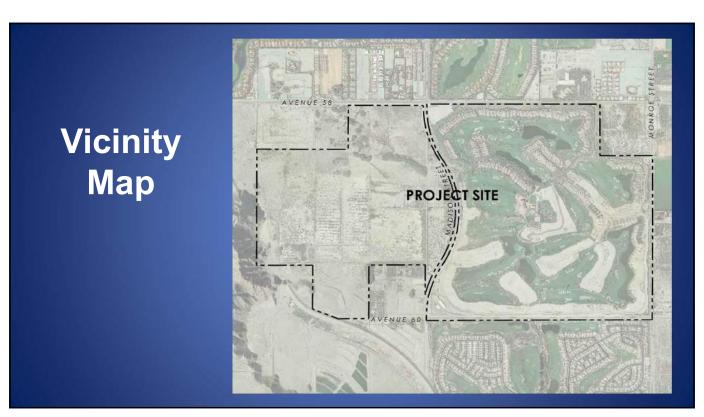




## Background

- Andalusia Specific Plan approved by County, annexed by City 20 years ago.
- Coral Mountain Resort Project, including wave basin and hotel, denied by City Council September 2022.
- New project modifies Specific Plan for west side (386 of the total 929 acres)
- Specific Plan includes minor modifications relating to land use distribution and adds new Design Guidelines for contemporary architecture.

81



# General Plan Amendment Zone Change

- Map amendment only.
- 386 acres west of Madison.
- Modifies the shape of the Low Density and Golf land use and reduces the Commercial acreage.

Land Use	Zoning	Existing Acres	Proposed Acres	Change (acres)
General Commercial	Neighborhood Commercial (CN)	8.4	7.7	-0.7
Low Density Residential	Low Density Residential (RL)	204.2	191.8	-12.4
Open Space (Recreation)	Golf Course (GC)	171.9	187.5	+15.6
*Note that Existing acreage is calculated on net (384.5 acres), and Proposed is calculated on gross (387 acres).				

83

# General Plan Amendment Zone Change Proposed Proposed Existing Proposed Figure (State And And State Change) Figure (State Change) F

# **Specific Plan Amendment**

- Only applies to the area west of Madison Street.
- Modifies the acreage allocated to each Planning Area to match the GPA and ZC.
- Updates text and maps.
- Adds golf clubhouse and yard in PA III (Residential).
- Limits commercial to 60,000 SF.
- Adds new Design Guidelines and Sheep Protection Plan for the west side.

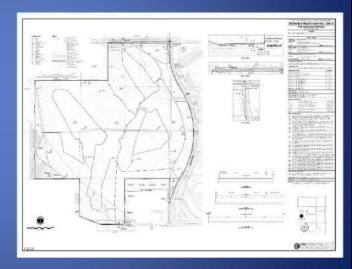


85



### **Tentative Tract Map**

- Map is for financing purposes only (no development can occur without further permits).
- Subdivides entire 386 acres into 7 large lots.
- Future maps and SDPs will include improvements.



87

### **Development Agreement**

A contract between the applicant and the City that:

- Guarantees the implementation of mitigation measures and conditions of approval.
- Confirms STVRs for all residential units (already permitted in Specific Plan).
- Establishes mitigation fees to cover costs of providing services to the project.

### **Environmental Impact Report**

- Draft EIR was available for public comments for 45 days.
- Completed Response to Comments and Final EIR addressing nearly 100 comments.
- When City Council denied the Previous Project, it also approved a CEQA Exemption, and the EIR was not certified.

89

### **Environmental Impact Report**

The EIR included, as required by CEQA Guidelines Section 15126.6, five alternatives to the proposed Project:

- 1. No Project/No Build the parcel remains in its current condition.
- 2. No Project/Existing Entitlements the existing Specific Plan is implemented: 750 residential units, an 18-hole golf course, and 8.4 acres of retail commercial at the northeast corner of Madison Street and Avenue 58.

## **Environmental Impact Report**

- 3. Reduced Density 400 residential units, 100 hotel rooms, 78,000 square feet of commercial and the artificial surf basin.
- 4. Golf/Resort Hotel 150 hotel rooms, resort commercial, an 18-hole public golf course, and 600 residential units.
- 5. Lake Amenity/No Hotel 750 housing units, 8.4 acres of commercial uses, and a 75-acre lake which would be used for recreation.

91

### **Environmental Impact Report**

- Current proposal is consistent with Alternative 2.
- Additional analysis completed to confirm that the current Project would not have any more significant impacts than those analyzed under Alternative 2.
- Alternative 2 and the current Project would have significant impacts related to:
  - Aesthetics: Views of Coral Mountain will be blocked from surrounding public vantage points.
  - Air Quality: operational emissions would exceed SCAQMD thresholds.
  - Greenhouse Gases: emissions would exceed SCAQMD thresholds.
  - Vehicle Miles Travelled: project trips would exceed the City's VMT per resident threshold.

### **Environmental Impact Report**

- CEQA allows for the certification of an EIR for an Alternative.
- Because aesthetics, air quality, GHG and VMT impacts cannot be mitigated to less than significant levels, Findings and a Statement of Overriding Considerations have been prepared.

93

### **Bighorn Sheep Protection**

- The Specific Plan includes requirements for a Bighorn Sheep Barrier and Project wall.
- Plants along the west and south boundary are limited to CVMSHCP plant list.



### Recommendation

The Planning Commission recommends that the City Council approve the Project, with a strong recommendation that the number of Short Term Vacation Rentals (STVRs) be limited.

- Adopt a resolution making Findings and approving a Statement of Overriding Considerations certifying Alternative No. 2 of the Coral Mountain Resort Environmental Impact Report (SCH #2021020310).
- Adopt a resolution approving General Plan Amendment 2023-1000, Specific Plan 2023-0003, and Tentative Tract Map 2023-0005.

95

### Recommendation

- Move to take up Ordinance No. \_\_\_\_ by title and number only and waive further reading, approving Zone Change 2023-1000.
- Move to introduce at first reading, Ordinance No. \_\_\_ approving Zone Change 2023-1000.
- Move to take up Ordinance No. \_\_\_\_ by title and number only and waive further reading, approving Development Agreement 2023-1000, for the Club at Coral Mountain project.
- Move to introduce at first reading, Ordinance No. \_\_\_ approving Development Agreement 2023-1000, for the Club at Coral Mountain project.

